



PROTEA
METERING
premier utility solutions



OAMI - Prepaid Electricity & Monthly Invoiced Water (Hybrid)

Electricity

The system installed for your complex is a Smart Prepaid System.

The meter is read remotely on a daily basis and each unit has its own prepaid electricity meter, managed via the OAMI platform, where electricity is bought in advance and usage can be viewed online.

Water

To open a water account, an application form must be completed and a deposit paid. Each unit has its own water meter, billed monthly, and unpaid water charges may be recovered from prepaid electricity purchases.



Open a water account

www.oami.co.za

www.proteametering.co.za

+27 (0) 12 804 1039

+27 (0) 86 006 1039



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one home 

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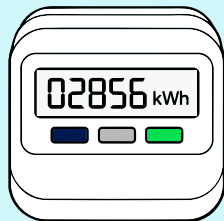
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Two systems one home

Electricity = prepaid

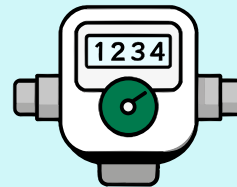


Buy a token



Get kWh now

Water = monthly invoice



Monthly Water Meter Reading



Bill



Due date

If you have water arrears, part or all of your electricity purchase will be used to settle the outstanding balance.

EasyPay, UniPin and other third-party vendors: a portion of the purchase will be allocated to water arrears, and the balance will be loaded as electricity credit.

Protea Metering online portal or **EFT payments**: Water arrears will be settled in full first, with any remaining funds loaded as electricity credit.

Important: Your purchase amount must exceed the water arrears for electricity credit to be loaded successfully.

How to open a water account

Residential accounts

What I will need



Unit and complex/building details



Your personal details (email address, cellphone number)



Reference details



Copy of your ID



Tenants: Lease agreement indicating occupation date



Owners: Offer to purchase or deed of sale indicating transfer date or levy statement

[Open a water account](#)

Business accounts

What I will need



Unit and complex/building details



Your personal details (email address, cellphone number)



Reference details



Copies of all directors/owners IDs as per the company registration document



Tenants: Lease agreement indicating occupation date



Owners: Offer to purchase or deed of sale indicating transfer date or levy statement

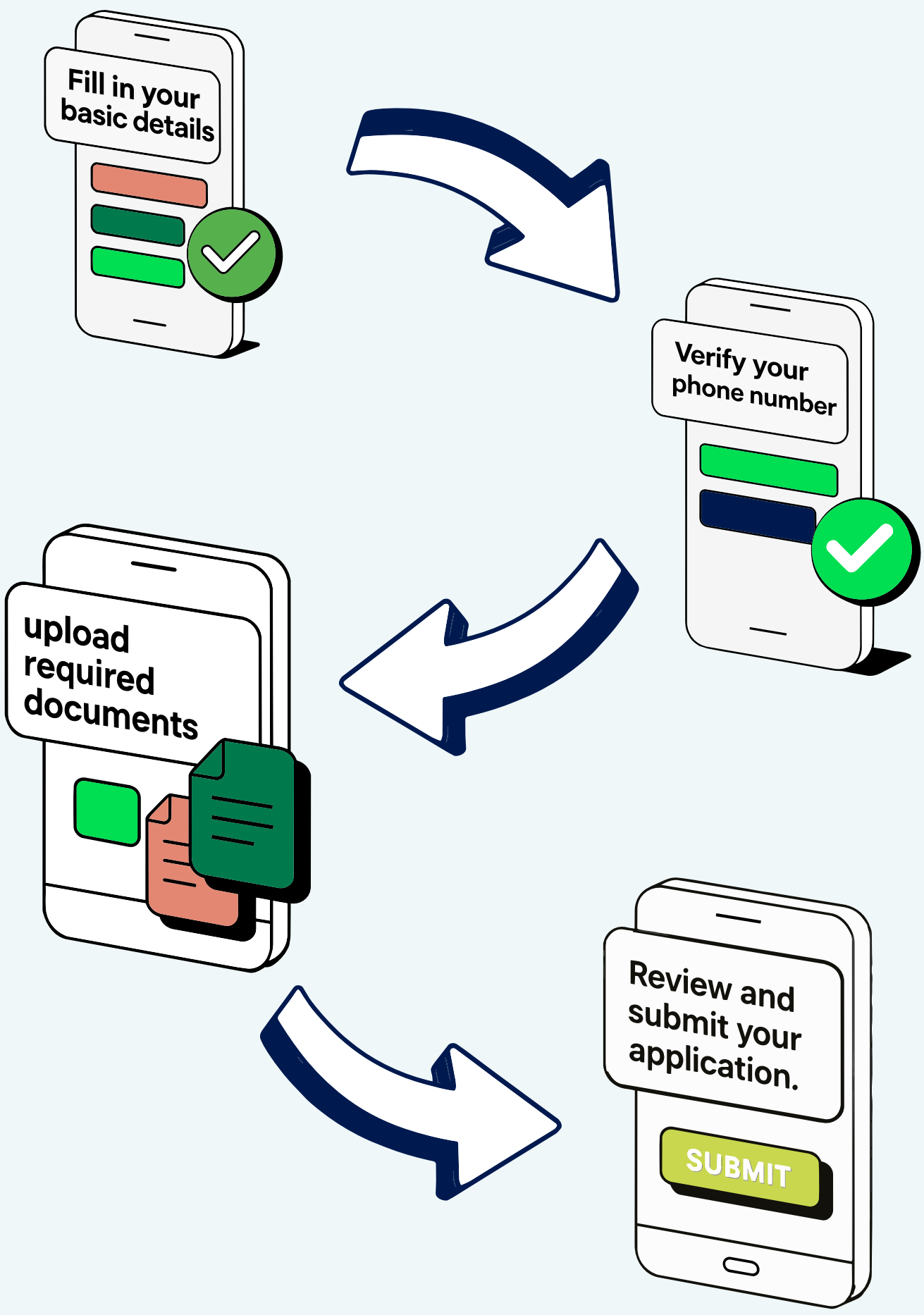


A copy of the business registration documents from CIPC showing the owners of the business



A copy of the VAT registration (if applicable)

How it works:



CLIENT REGISTRATION

STEPS ON HOW TO REGISTER ON THE OAMI PLATFORM

Register on OAMI

Step 1

Click register on
www.oami.co.za



Step 2

Find Complex &
Unit



Step 3

create username &
password



Step 4

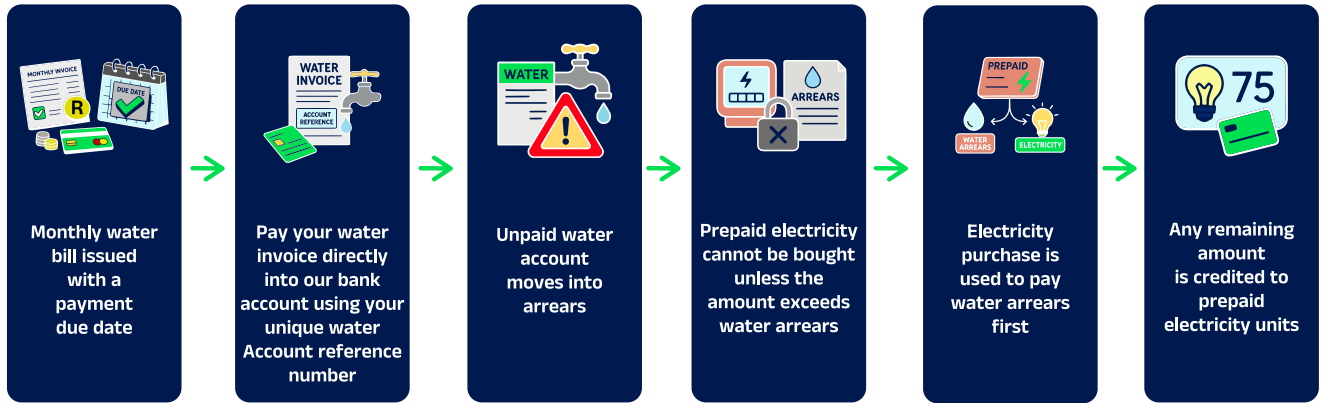
Submit
Registration



Tip: Set a low balance notification

- via SMS - R1.25 excl VAT per SMS or
- via email - first 10 are free, then R0.35 excl VAT per email

Monthly Billing Timeline



Electricity stays prepaid; water remains on invoice, but arrears may be recovered from future prepaid purchases

Water Statements

PROTEA METERING
premier utility solutions

Email: info@proteametering.co.za
proteametering.co.za

Tel: 012 804 1039
Tel: 066 301 4349
Fax: 012 804 0105

Tuscan Gardens Office Park
14th Avenue Suite 5 Midrand

P O Box 1785
Silverton
0127

Account Number: 183180
Invoice Date: 18/06/2025
Period Start: 14/05/2025
Period End: 12/06/2025
Deposit Charged: R0.00
Final Payment Date: 08/07/2025
Invoice Number: 48826183180

UNIT 1 DE HOEK
Complex: DE HOEK_Water_Read Only
Client VAT Number

ITEM DESCRIPTION	METER NO	PREV READ	READING	CONSUMPTION	UNITS	AMOUNT
000	000	000	000	000	000	000

PRE VAT TOTAL VAT INVOICE TOTAL

TAX INVOICE
14/05/2025- 12/06/2025

LANDLORD INVOICE Issued By:
Compag Services
cina@earthzone.co.za

CLIENT DETAILS:
UNIT 1 DE HOEK
dehoekresidence@gmail.com

INVOICE NUMBER: L48826183180
INVOICE DATE: 18/06/2025

ITEM DESCRIPTION	METER NO	PREV READ	READING	CONSUMPTION	UNITS	AMOUNT
000	000	000	000	000	000	000

VAT Excl: R36.59 VAT: R5.49 **R00,000**
Invoice Total

STATEMENT

2 Balance brought forward: R0.00

3 balance before this invoice: **R00,000**
4 This invoice amount: **R00,000**
5 AMOUNT DUE: **R00,000**

90+ DAYS 60 DAYS INVOICE TOTAL

1 Account Details

2 Previous Balance

3 New Charges (water)

4 Payments / Credits

5 Amount Due

Login to client portal

Where to see this in the portal
Log in to the client portal. Navigate to Statements, where all invoices will be displayed

Two systems, one home

Open a water account








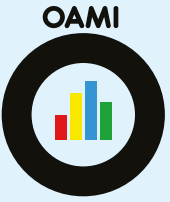






Register on OAMI

Monthly Billing

Where to Purchase

Failed Token

Where can I purchase electricity?

Method	Fee	Where to purchase	Info
	6.0% of amount purchased	Spar, Engen, BP, Shell, Sasol	 CAPITEC BANK  Standard Bank  FNB  (absa)  NEDBANK
 FNB Account Number: 623 8913 2946 Branch code: 250655 Reference: Meter Number	R9.50 per transaction	Direct EFT to Protea FNB Account	Bank imports only available until 18:00 Monday - Saturday , it can take up to an hour to reflect (1 payment per day) *Payments made on a Sunday will reflect the next business day*
 OAMI	R9.50 per transaction	Direct EFT to Protea Nedbank Account	Log in to your OAMI profile, choose the Top Up option, and purchase online using a debit, cheque or credit card.
 easypay <i>a better way to pay</i>	6.5% of amount purchased	Pick 'n Pay, Checkers, Shoprite, or FNB ATM	 Pick n Pay  Checkers  SHOPRITE  SPAR
 NEDBANK Account Number: 1618 0154 19 Branch code: 161845 Reference: Meter Number	No Fee	Direct EFT to Protea Nedbank Account	Other banks 1-3 business days to process. Nedbank / Direct to Nedbank 1 business day

Two systems, one home

Open a water account

Register on OAMI

Monthly Billing

Where to Purchase

Failed Token

Important Tip:

Only purchase 1 token per day.

Prepaid meters can only accept tokens **in the exact order** they are purchased. If more than one token is bought on the same day and entered out of sequence, the meter will reject the token.

What to do if my token fails?



Report the Issue to Protea Metering

Send us the following information:

- Proof of purchase/receipt
- All token numbers purchased



Meter & Token Testing

We will request that you perform a meter test while we confirm which token was rejected due to sequence order



Token Re-Issue (If Applicable)

Once confirmed, a token can be re-issued. Please allow **2-5 working days** for processing. A **penalty/re-issue fee** will apply

Get in contact with us

Where to find us

17 Quintin Brand St, Persequor, Pretoria



Give us a call

+27 (0)12 804 1039

+27 (0) 86 006 1039

Office Hours

Monday to Friday

08:00 - 16:30

After Hours

Weekdays

16h30-20h00 | SMS's 20h00-21h00

Weekends & Public Holidays

08h00-20h00 | SMS's 20h00-21h00

Conventional Accounts:

+27 (0) 66 3014 849

Prepaid & Credit Wallet Accounts

+27 (0) 66 3014 851

Meter Readings:

readings@proteametering.co.za

Prepaid & Smart Meters:

prepaid@proteametering.co.za

General & Accounts:

info@proteametering.co.za



www.oami.co.za

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