

# PREPAID PURCHASING OPTIONS

### Your prepaid card

Protea Metering will issue prepaid clients with a card that has the meter number for each unit. The card is to assist with the purchase but is **not a necessity**. To enable an EasyPay or Unipin transaction, the cashier only requires the 11 digit meter reference number as reflecting on your prepaid card or prepaid meter.

## **Vouchers for the prepaid meter can be purchased via the following methods:**

### 1. EasyPay

Enables the vending of prepaid electricity through purchase points which include national outlets of **Pick 'n Pay, Shoprite, Checkers Hyper, FNB ATM's, FNB On-line.** 

- The meter number must be presented at the vending outlet (Pick 'n Pay etc.) and the teller must be told to put the transaction through the **ESKOM** system
- A 20 digit token number is generated on the slip that you receive from the cashier
- The electricity is automatically loaded, once the token number is punched into the prepaid meter
- NB: When purchasing prepaid tokens via Easy Pay, a transaction cost of 5.5% of the purchase amount, will be deducted.

### 2. **Unipin**

Enables the vending of prepaid electricity through purchase points which include national *approved* outlets of Engen, Shell, Sasol, BP, Spar, Nedbank ATMs and Cash Express ATMs.

- The meter number must be presented at the vending outlet (Engen etc.)
- Collect receipt with voucher pin from teller and follow the steps in the slip to retrieve your 20 digit code.
- i.e. dial \*120\*41589\*pin number\*meter number# (then press call)
- Your request will be processed and you will receive a 20 digit voucher via sms
- The electricity is automatically loaded, once the token number is punched into the prepaid meter
- NB: When purchasing prepaid tokens via Unipin, a transaction cost of 5% of the purchase amount, will be deducted.

#### 3. Protea Metering Vending Systems

### i. On-line purchase using a Credit or Cheque Card

Client's can purchase a token with their credit or cheque card via our online system at <a href="www.proteametering.co.za">www.proteametering.co.za</a>. Follow the on-screen instructions to purchase. Please <a href="do not">do not</a> close the on-line window until you have received a token via a sms.

#### ii. Purchase at any Protea office

Only Credit, Debit and Cheque card purchases will be accepted during Office Hours (Mon - Fri 08h00 to 16h00)

## iii. <u>Direct transfers into our Bank accounts</u>

**NB:** You will need to register with Protea Metering before making use of these purchase methods.

## Banking Details are as follows:

- i. FNB Account Number: 62389132946, Branch Code: 250655
  - Insert your 11 digit Meter Number as the reference
  - You will receive your token via SMS within 30 minutes if the payment is a <u>direct</u> payment into our FNB account.
- ii. NEDBANK Account Number 1618015419, Branch Code: 161845
  - Insert your 11 digit Meter Number as the reference
  - You will receive your token via SMS within 24 to 72 hours
- NB: A transaction fee of R7.50 will be deducted when purchasing prepaid tokens via the Protea Metering Vending Systems.

## **HINT:** How to save on your transaction costs

- 1. The transaction fees deducted when purchasing a token of R135 or less will be cheaper via the Easypay or Unipin vending systems, as this will be less than the fixed transaction fee of R7.50.
- 2. When purchasing tokens above R135, your transaction fees will be less by purchasing via the <u>Protea Metering Vending Systems</u>, as the fixed transaction fee of R7.50 will apply instead of the transaction fee being calculated as a percentage of your Easypay or Unipin purchase, which will be greater than the R7.50 fixed transaction fee.

### Purchasing more than one token per day

NB: Do not purchase more than one token per day.

In the event that a second token is purchased on the same day, it could result in the first token being declared invalid, due to the configuration of the prepaid meters.

Kind Regards,

# **Protea Metering**